Instruction and Operating Manual

Smart Valve Positioner SS3L / SS3R Series SS3SL / SS3SR Series (SS316)



<Software Version 7.11>

Power-Genex Ltd.











Contents

1. Introduction	9
2. Overview of Structure	9
3. Specifications	10
3.1. Specifications for Profibus PA Communication	11
3.2. Specifications for Fieldbus Communication	12
4. Part Numbering System (order code)	13
4.1. Descriptions on Nameplate	14
5. Principle of Operation	14
6. Descriptions of LCD display and Buttons	15
7. Installation	16
7.1. Mounting onto Linear Actuator	16
7.1.1. Installation of Follower Guide	16
7.1.2. Installation of Feedback Lever and Mounting Bracket	16
7.1.3. Mounting onto Cast Yoke or Pillar Yoke	18
7.1.4. Mounting onto Other Kind of Cast Yoke	18
7.1.5. Mounting on Diaphragm Actuator	19
7.1.6. Standard Installation	20
7.2. Mounting onto Rotary Actuator	211
7.2.1. The SS3R positioner supports NAMUR mounting standard (VDI/VDE 3835,	IEC 60534-6-2). 211
7.2.2. Mounting with Fork Lever Type	23
7.2.3. Position of Fork Lever	23
7.2.4. Re-assembling Multi-size Bracket according to Rotary Actuator	244
8. Air Connections	25
8.1. SS3L (linear type)	25
8.2. SS3R (rotary type)	25
9. Electrical Connections	26
9.1. Terminal Block	26
9.2. Measuring Output Signal	27
9.2.1. With mA loop calibrator	27
9.2.2. With multi-meter	27
9.3. Wiring 24VDC Software Limit Switches (only weatherproof to IP66)	27
9.4. HART Connection	27
9.5. Profibus PA / Fieldbus Connection	27
9.6. Wiring SPDT Micro Switches	28
10. Quick Auto-Calibration	29
10.1. Quick Auto-Calibration	29
10.2. Checking the Ambient Temperature	29
11. Description of Parameters Flow	30
11.1. Diagram of Parameters	30
11.2. Main Parameters	31
11.3. Parameters	322



11.3.1. Main Parameters	322
11.3.2. CTRL - Parameters (speed control adjustment)	322
11.3.3. SUB - Parameter	322
11.4. Setting of Main Parameters	333
11.4.1. LOCK ON / OFF	333
11.4.2. Display Mode	333
11.4.3. Manual Mode (default: 0)	344
11.4.4. Monitor Mode	344
11.4.5. Auto-Calibration Mode	355
11.4.5.A. Performing Auto-Calibration	355
11.4.5.B. Initializing Setting Values (RESET)	355
11.4.5.C. Re-adjustment of Zero & Span (STEN)	355
11.4.5.D. COLD (Re-booting)	355
11.4.6. Self-Test Mode	366
11.5. Parameters Flow Diagram	37
11.5.1. [INPU] Change of Input signal (default: 4-20mA)	38
11.5.2. [R/DA] Selection of Direct Acting (DA) or Reverse Acting (RA) (default: RA)	38
11.5.3. [L/EQ] Selection of Linear, E.Q.%, Quick Open or User Set (default: Linear)	38
11.5.4. [SPAN] Span Adjustment (default: 100)	40
11.5.5. [ZERO] Zero Adjustment (default: 0)	40
11.5.6. PID-Gain	41
11.5.6.A. P-Gain (Proportional Gain)	41
11.5.6.B. I-Gain (Integral Gain)	41
11.5.6.C. D-Gain (Differential Gain)	41
11.5.7. [CTRL] – Control Speed Adjustment	42
11.5.7.A. [SPED] – Response Speed Adjustment (default : 1000)	412
11.5.7.B. [CNLT] – Control Limit (default : automatically-set)	412
11.5.7.C. [GNLT] – Gap Control Limit (default : automatically-set)	413
11.5.7.D. [SENS] – Setting of Sensitivity (default : MIDD)	413
11.5.7.E. [SNSR] – Setting of Sensor (default : EXPR)	413
11.5.8. [DEAD] Setting of Dead Band (default: 0.3)	433
11.5.9. SUB Parameter	444
11.5.9.A. [SHUT] Valve Shut-off Control (default: 0.3)	444
11.5.9.B. [FOPN] Valve Full Open Control (default: 0.3)	455
11.5.9.C. [OUT] Setting of Output Signal (default: 4 - 20mA)	455
11.5.9.D. [SPLT] Split Range Setting (default: 4-20)	455
11.5.9.E. [LCD] Change of Display Position on LCD	455
11.5.9.F. [ALRM] Setting of 24VDC Software Limit Switches (default: 0 – 10%, 90 – 105%)	466
11.5.9.G. [ICAL] – Setting of Input Signal (default: factory setting)	48
11.5.9.H. [FCAL] – Setting of Output Signal (default: factory setting)	48
11.5.9.I. [POLL] – HART Communication Polling Address (default: 0)	49
11.5.9.J. [PST] – Partial Stroke Testing (default: OFF)	49
11.5.9.K. [ADDR] – PROFIBUS Communication Address (deafault : 126)	490
Maintenance / Service	511



12.1. Preliminary Check Points	511
12.1.1. Voltage	511
12.1.2. Electrical Connections	511
12.1.3. Pneumatic Connections (see 8.1, 8.2)	511
12.1.4. Supply Air Quality	
12.2. Module Parts	
12.3. Structure of Gauge Block	오류! 책갈피가 정의되어 있지 않습니다.1
13. Troubleshooting	522
13.1. Error Codes and Recommended Actions	522
14. Spare Parts	533
14.1. SS3L/SS3R Spare Parts	533
14.2. List of Spare Parts	54
15. Dimensions	55
15.1. SS3L (linear type)	55
15.2. SS3R (rotary type)	





1-1 Safety Instructions

These safety instructions are intended to prevent hazardous situations and/or equipment damage. These instructions indicate the level of potential hazard with the labels of "Caution," "Warning" or "Danger." They are all important notes for safety and must be followed in addition to International Standards (IEC) Note 1), and other safety regulations.

Note 1) IEC 60079-0 : 2007 EN 60079-0 : 2009 EN 13463-1 : 2009

IEC 60079-11 : 2006 EN 60079-11 : 2007 EN 13463-5 : 2010

IEC 60079-26 : 2004 EN 60079-26 : 2004

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Caution

Caution indicates a hazard with a low level of risk which, if not avoided, could result in minor or moderate injury.



Warning

Warning indicates a hazard with a medium level of risk which, if not avoided, could result in death or serious injury.



Danger

Danger indicates a hazard with a high level of risk which, if not avoided, will result in death or serious injury.



Warning

1. The compatibility of the product is the responsibility of the person who designs the equipment or decides its specifications.

Since the product specified here is used under various operating conditions, its compatibility with specific equipment must be decided by the person who designs the equipment or decides its specifications based on necessary analysis and test results. The expected performance and safety assurance of the equipment will be the responsibility of the person who has determined its compatibility with the product. This person should also continuously review all specifications of the product referring to its latest catalogue information, with a view to giving due consideration to any possibility of equipment failure when configuring the equipment.

2. Only personnel with appropriate training should operate machinery and equipment. The product specified here may become unsafe if handled incorrectly.

The assembly, operation and maintenance of machines or equipment including our products must be performed by an operator who is appropriately trained and experienced.

- 3. Do not service or attempt to remove product and machinery/equipment until safety is confirmed.
 - 1. The inspection and maintenance of machinery/equipment should only be performed after measures to prevent falling or runaway of the driven objects have been confirmed.
 - 2. When the product is to be removed, confirm that the safety measures as mentioned above are implemented and the power from any appropriate source is cut, and read and understand the specific product precautions of all relevant products carefully.
 - 3. Before machinery/equipment is restarted, take measures to prevent unexpected operation and malfunction.
- 4. Contact POWER-GENEX beforehand and take special consideration of safety measures if the product is to be used in any of the following conditions.
 - 1. Conditions and environments outside of the given specifications, or use outdoors or in a place exposed to direct sunlight.
 - 2. Installation on equipment in conjunction with atomic energy, railways, air navigation, space, shipping, vehicles, military, medical treatment, combustion and recreation, or equipment in contact with food and beverages, emergency stop circuits, clutch and brake circuits in press applications, safety equipment or other applications unsuitable for the standard specifications described in the product catalogue.
 - 3. An application which could have negative effects on people, property, or animals requiring special safety analysis.
 - 4. Use in an interlock circuit, which requires the provision of double interlock for possible failure by using a mechanical protective function, and periodical checks to confirm proper operation.





1-2 Safety Instructions



1. The product is provided for use in manufacturing industries.

The product herein described is basically provided for peaceful use in manufacturing industries. If considering using the product in other industries consult POWER-GENEX beforehand and exchange specifications or a contract if necessary. If anything is unclear, contact your nearest sales branch.

Limited warranty and Disclaimer/Compliance Requirements

The product used is subject to the following "Limited warranty and Disclaimer" and "Compliance Requirements". Read and accept them before using the product.

Limited warranty and Disclaimer

1. The warranty period of the product is 1 year in service or 1.5 years after the product is delivered. Note 2)

Also, the product may have specified durability, running distance or replacement parts. Please consult your nearest sales branch.

- 2. For any failure or damage reported within the warranty period which is clearly our responsibility, a replacement product or necessary parts will be provided. This limited warranty applies only to our product independently, and not to any other damage incurred due to the failure of the product.
- 3. Prior to using POWER-GENEX products, please read and understand the warranty terms and disclaimers noted in the specified catalogue for the particular products.

Note 2) Vacuum pads are excluded from this 1 year warranty.

A vacuum pad is a consumable part, so it is warranted for a year after it is delivered.

Also, even within the warranty period, the wear of a product due to the use of the vacuum pad or failure due to the Deterioration of rubber materials are not covered by the limited warranty.

Compliance Requirements

- 1. The use of POWER-GENEX products with production equipment for the manufacture of weapons of mass destruction (WMD) or any other weapon is strictly prohibited.
- 2. The exports of POWER-GENEX products or technology from one country to another are governed by the relevant security laws and regulations of the countries involved in the transaction. Prior to the shipment of a POWER-GENEX product to another country, assure that all local rules governing that export are known and followed.





1-3 Precautions

Be sure to read before handling.

Operation



Warning

- 1. Do not operate the positioner outside the specified range as this may cause problems. (Refer to the specifications.)
- 2. Design the system to include a safety circuit to avoid the risk of danger should the positioner suffer failure.
- 3. Be sure that exterior lead-in wiring to the terminal box is based on the guidelines for explosion-protection of manufactory electric equipment when being used as a flame proof, explosion proof construction.
- 4. Do not remove terminal cover in a hazardous location while the power is on.
- 5. Covers for the terminal and body should be in place while operating.
- 6. When using as an intrinsically safe explosion-proof product, do not wire in a hazardous location while the power is on.



Caution

- 1. Do not touch the actuator or valve's oscillating section when supply pressure has been added, as this is dangerous.
- 2. Make sure fingers do not get caught when mounting and aligning the cam.

 Cut off the pressure supply and always release the compressed air inside the positioner and actuator before performing this work.
- 3. Always use with the body cover unit mounted.
 - Moreover, the positioner may not meet degrees of protection IP66 depending on the body cover mounting conditions. In order to meet degrees of protection IP66, tighten threads using the proper tightening torques (2.8 to 3.0 N·m).
- 4. Always flush the pipe's inside before piping to ensure foreign objects such as machining chips do not enter the positioner.
- 5. The actuator opening may become unstable when using the booster relay.
- 6. Always use a ground connection to prevent noise from the input current and to prevent damage because of static electricity.
- 7. Use the pressure reading on the supplied pressure gauge as an indication.
- 8. The supplied pressure gauge's needle will malfunction if the pressure supply to the internal mechanism or positioner freezes. Ensure that the pressure gauge's internal parts do not freeze if using the pressure gauge in an operating environment with an ambient temperature of less than 0°C.

For users



Caution

1. Assemble, operate and maintain the positioners after reading the operation manual tho-roughly and understanding the content.





1-4 Precautions

Be sure to read before handling.

Handling



Caution

- 1. Avoid excessive vibration or impact to the positioner body and any excessive force to the armature, as these actions may cause damage to the product. Handle carefully while transporting and operating.
- 2. If being used in a place where vibration occurs, using a binding band is recommended to prevent broken wires because of the vibration.
- 3. When exposed to possible moisture invasion, please take the necessary measures. For example, if the positioner is left onsite for long periods, a plug should be put in the piping port and a body cover unit fitted to avoid water penetration.
 - Take measures to avoid dew condensation inside the positioner if exposed to high temperature and humidity. Take enough measures against condensation especially when packing for export.
- 4. Keep magnetic field off the positioner, as this affects its characteristics.

Air Supply



Caution

- 1. Use only dehumidified and dust extracted clean compressed air as the air supply.
- 2. Use only dehumidified and dust extracted clean compressed clean air as the positioner contains extra fine orifices such as restrictor and nozzle.

Do not use a lubricator.

- 3. Do not use compressed air containing chemicals, organic solvents, salinity or corrosive gases, as this may cause malfunction.
- 4. When operating below the freezing point, protect the positioner from freezing.

Operating Environment



Caution

- 1. Do not operate in locations with an atmosphere of corrosive gases, chemicals, sea water, or where these substances will adhere to the regulator.
- 2. Do not operate out of the indicated operation temperature range as this may cause damage to electronic parts and seal materials to deteriorate.
- 3. Do not operate in locations where excessive vibration or impact occurs.
- 4. If the body cover is being installed in a place where the body cover is exposed to direct sunlight, the use of a standard body cover without the LCD window is recommended.





1-5 Precautions

Be sure to read before handling.

Maintenance



Warning

1. After installation, repair or disassembly, connect compressed air and conduct tests to confirm appropriate function and leakage.

Do not use the positioner when noise from the bleeder sounds louder compared with the initial state, or when it does not operate normally. If these occur, check immediately if assembled and mounted correctly.

Never modify electrical construction to maintain explosion-proof construction.



Warning-Potential electrostatic charging hazard

- 1. The non-metallic parts incorporated in the enclosure of this equipment may generate an ignition capable level of electrostatic charge. Therefore particularly when it used for applications that specifically require Group IIC, EPL Ga equipment, the equipment shall not be installed in a location where the external conditions are conductive to the build-up of electrostatic charge on such surfaces. Additionally, the equipment shall only be cleaned with a damp cloth.
- 2. The enclosure contains aluminum and is considered to present a potential risk of ignition by impact or friction. Care must be taken during installation and use to prevent impact or friction. Particularly, it must not be used for applications that specifically require EPL Ga equipment.



Caution

- 1. The insulation between an intrinsically safe circuit and a frame of the equipment is not capable of withstanding a 500V dielectric strength test as defined in Cl.6.3.12 of EN 60079-11:2007. This shall be taken into account during installation.
- 2. The earthing of enclosure is necessary to maintain Intrinsic Safety because the insulation between an intrinsically safe circuit and a frame of the equipment is not capable of withstanding a 500V dielectric strength test. There are two earthing points on the equipment. One is provided as an internal earthing point inside rear cover of the equipment for attaching of a cable screen. The other is provided as an external earthing point on the left side of the enclosure. Their cross-sectional areas should be capable of carrying the maximum possible current of the equipment.(Generally, an insulated wire having a cross-sectional area of at least 4mm² is recommended) The cable should be fitted with a spilt ring lock washer to minimize the risk of self-loosening and is of suitable construction for securing of conductors of cross sections up to 4mm².

1. Introduction

The SS3 series is the intrinsically safe valve positioner that can be used with a control valve in a hazardous area (zone 0, 1) and operated by an electronic board and a relay torque motor with $4\sim20$ mA input signals @24VDC power supply.

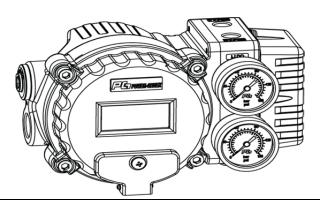


Note that a power should be transmitted to the SS3 series though a safety barrier.

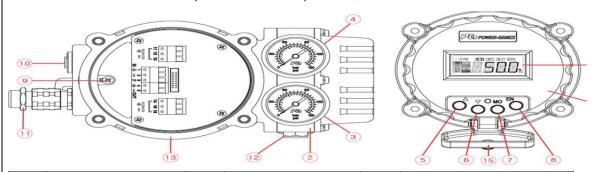
2. Overview of Structure

This product consists of the following parts.

- Electronic card comprised of microprocessor, HART modem and LCD
- Potentiometer for position feedback
- Gauge block



Descriptions of internal parts without cover.



1	LCD	7	MO, Mode button	13	Positioner body
2	Gauge block	8	ENT, button	14	Positioner cover
3	Supply air gauge	9	Ground	15	Button cover
4	Out 1 gauge	10	Blind plug (or cable gland)		
5	▲ UP, Up button	11	Cable gland (or Blind plug)		
6	▼ DN, Down button	12	Air venting hole		



3. Specifications

Input signal		4 - 20 mA	@ 24 VDC
Min. / Max. current	3.6 mA / 50mA		
Voltage drop (impedance)		8.7 VDC (435Ω (@ 20mA)
	Input	Ui=28, Ii=93mA, Pi=0	.651W, Ci≤23nF, Li =0
Intrinsic safety parameters	Output	Ui=28, Ii=93mA, Pi=0	.651W, Ci≤22nF, Li =0
	SPDT	Ui=28, Ii=93mA, Pi=0	.651W, Ci=0, Li =0
Operating angle/ stroke		Linear type: 5 - 1 Rotary type: 25 -	
Supply air pressure		1.4 - 7.0 bar	(20 - 100 psi)
Output pressure range		0 - 100% o	f supply air
Air flow capacity	80 l/min = 4.8 Nm ³ /h = 2.8 scfm (Sup = 1.4 bar) 233 l/min = 14 Nm ³ /h = 8.2 scfm (Sup = 6 bar)		
Air consumption	2.8 l/m	in = 0.17 Nm ³ /h = 0.1 s	scfm (Sup = 1.4 ~ 6 bar)
Characteristic	Linearity < ±0.3% F.S Sensitivity < 0.2% F.S Hysteresis < 0.2% F.S Repeatability < 0.2% F.S		
Operating characteristic	Linear, EQ%, Quick open, User set (17 points)		
LCD display	4-digit		
Response speed	1 - 1000 (Min. 1, Max. 1000)		
Scan time	2 ms		
Shut-off value	0 - 10%		
Valve action	Direct acting (DA) / reverse acting (RA)		
Operating temperature	-40°C ~ +80°C (-40 ~ +176°F)		
Pneumatic connections	Rc 1/4 or NPT 1/4		NPT 1/4
Electrical connections	G 1/2, NPT 1/2 or M20 x 1.5 NPT 1/2		NPT 1/2
	ATEX / IECEx-certified intrinsically safe Ex ia IIC T6/T5, IP66		
Explosion proof / protection class	T6 : -40 ~ +40°C, T5 : -40 ~ +80°C		
рготесноп стазз		Zone 1	Zone 0
Body material / painting	Aluminum die-cast / powder- painted Stainless steel 316		Stainless steel 316
Weight	1.6 kg 3.9 kg		

^{*} For more than 200mm stroke on request

With Communication

Communication	-	HART	PROFIBUS	Foundation Fieldbus
Input signal / Bus voltage	4 – 20 mA @ 24 VDC		9 – 32	2 VDC
Min. / Max. Current	3.6 mA / 50mA			•
Current Consumption	-		15 mA	16 mA
Voltage drop (impedance)	8.9 VDC (445Ω @ 20mA)	9.4 VDC (470Ω @ 20mA)		

 $\overline{\mathbb{A}}$

Note that the SS3 positioner with HART, Profibus or Fieldbus option is not applicable for intrinsic safety

3.1. Specifications for Profibus PA Communication

Profiles	PROFIBUS Profile for Process Control Devices Version 3.02
Block types	1 Al Function Block1 AO Function Block2 DI Function Block1 Transducer Block1 Physical Block
Physical layer	In compliance with IEC 61158-2
Transmission rate	31.25 kbit/s
Supply voltage	Bus-powered : 9 ~ 32 VDC
Max. permissible voltage	35 VDC
Power consumption	15 mA
Physical device tag	SSPA
PNO ID number	0x0E19
Bus address	Between 0 and 126, default bus address 126
Certification No.	Z01802
Revision	1.0;SW/FW:01.00;HW:01.00
GSD	PWGX0E19.GSD, File Version: 5.0 pa139710.gsd

3.2. Specifications for Fieldbus Communication

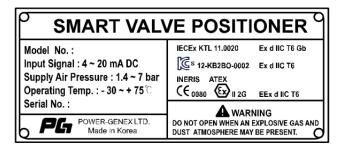
Specification	Foundation ™ Fieldbus Version 2.0	
Physical layer	Model 113,121 (IEC 61158-2)	
Transmission rate	31.25 kbit/s	
Supply voltage	Bus-powered : 9 ~ 32 VDC	
	2 Al Function Block	
	1 AO Function Block	
Block types	2 DI Function Block	
	1 Transducer Block	
	1 Physical Block	
Max. execution time	AO block: 31.25 milliseconds	
Supply voltage	Power feed from the fieldbus: 9 ~ 32 VDC	
Max. permissible voltage	36 VDC	
Power consumption	16 mA	
Certificate	FF Conformance Test ITK 6.1.1	
Device name	PG-SS Positioner	
Dev. ID	0003460001_PG-SS_XXXXXXXX	
Unit address	Between 10 and 27, default address 247	
Class	LM profile 32L, 31PS	
	The PG-SS positioner is not delivered in an aligned state. To adjust	
Factory default	the operating range and control parameters, an automatic	
Factory default	configuration must be run on the unit. Otherwise, the transducer	
	block remains in out-of-service mode.	
Diagnostic functions	Self-diagnostics for the PG-SS pPositioner hardware and software,	
Diagnostic functions	valve diagnostics with enhanced alarm handling	

4. Part Numbering System (order code)

Body material	SS3 x x — Aluminum die-cast Stainless steel 316 S	
Actuator type	Linear L Rotary R	
Protection class	ATEX / IECEx explosion proof Exd IIC T6	F
Feedback lever	Linear type $5 \sim 30 \text{mm}$ stroke $5 \sim 65 \text{mm}$ stroke $5 \sim 130 \text{mm}$ stroke $80 \sim 200 \text{mm}$ stroke Rotary type Fork lever NAMUR shaft	— A
Pressure Gauge	(direct mounting) Not included 6 bar (90psi) 10 bar (150psi)	N 0 1 2
By-Pass	Not included Yes	
Position feedback	Not included Position transmitter (4~20mA output) 2 x 24VDC software limit switch 2 x micro switch (SPDT) O + L O + S	N O L S M
Communication (only Weatherproof)	Not included HART communication Profibus PA communication Foundation Fieldbus communication	N H P F
Pneumatic – electrical connections	Rc 1/4 - G 1/2 (standard) NPT 1/4 - NPT 1/2 Rc1/4 - M20x1.5	3 4 5
Mounting bracket	Not included IEC 60534-6-1 (for SS3L IEC 60534-6-2(VDI/VDE 3845)(for SS3R)	 N L R
Feedback pin guide	Not included Included	
Operating emperature	Low temperature	

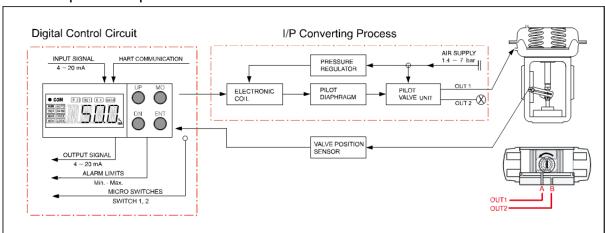


4.1. Descriptions on Nameplate



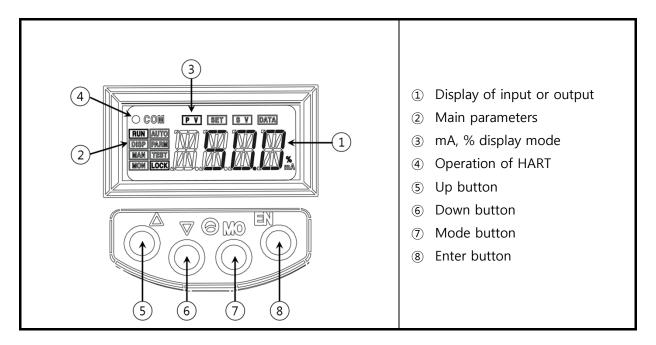
- · · Model No.: shows the model and the part number selected.
- · Input signal: shows 4 20mA input signal with 2-wire.
- · Ambient Temp.: shows the operating ambient temperate range.
- · Serial No. / Date: shows the serial number and the production date.
- Input Ui , Ii, Ri, Pi, Li, Ci : Intrinsic safety electrical parameters for input
 Output Ui , Ii, Ri, Pi, Li, Ci : Intrinsic safety electrical parameters for output
 Limit Ui , Ii, Ri, Pi, Li, Ci : Intrinsic safety electrical parameters for limit switches
- · Protection class: shows the explosion proof classifications and approvals.
- ·· Certificate No: shows the certification number.

5. Principle of Operation



If 4-20 mA input signal is supplied, the micro-processor compares input signal with position feedback and sends control signal to the I/P converting module. Pneumatic signal from the I/P converting module operates the valve and the valve stays at the desired position.

6. Descriptions of LCD display and Buttons



Press "Mode" button for 5 seconds	Quick auto-calibration
Press "Up(▲)" button for 5 seconds	GROP-gain adjustment
Press "Down(▼)" button for 5 seconds	Span adjustment
Press "Enter" button	• Ambient temperature (°C)

① Display of input or output	• mA, %
② Main parameters	MODE \leftrightarrow RUN \leftrightarrow DISP \leftrightarrow MAN \leftrightarrow MON \leftrightarrow AUTO
③ Display mode	 Selection of mA, % or in reverse way with values shown (Ex. Reverse : 20% shown → 80% shown)
4 HART communication	HART communication
⑤ Up (▲)	• UP button
⑥ Down (▼)	DOWN button
⑦ MO (Mode)	Selection of running modeSelection of parameter group or parameter
ENT(Enter)	Save of setting values

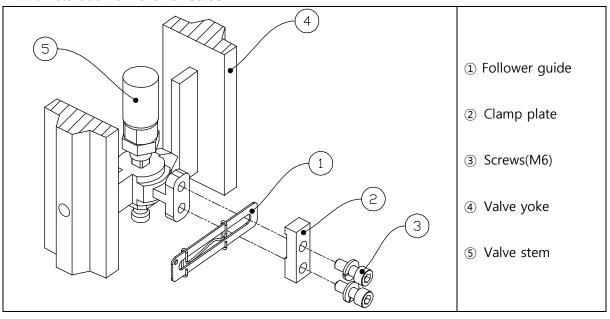
7. Installation



Be sure to install the air filter regulator before the positioner and check if a supply air pressure is enough to move the valve.

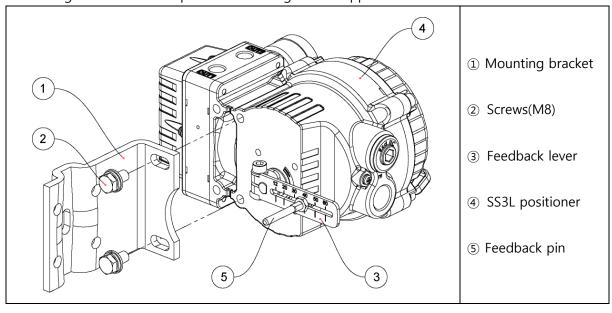
7.1. Mounting onto Linear Actuator

7.1.1. Installation of Follower Guide



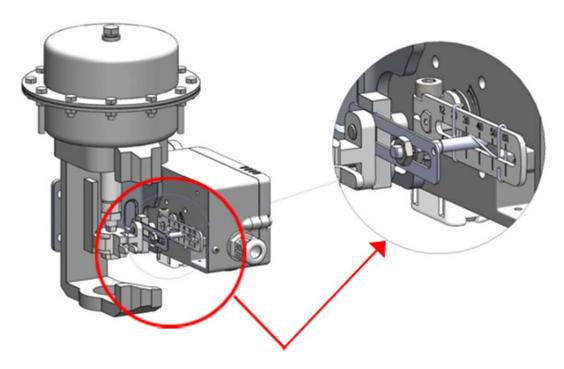
7.1.2. Installation of Feedback Lever and Mounting Bracket

Mounting bracket for SS3L positioner is designed to support IEC 60534-6-1.





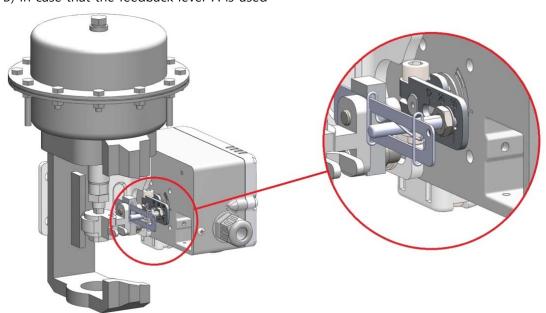
A) In case that the feedback lever B, C or D is used





Make sure that the lever spring should be installed on the positioner feedback when the feedback lever B, C or D is used.

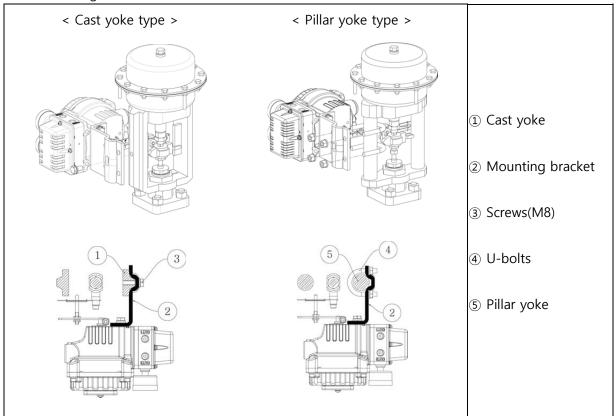
B) In case that the feedback lever A is used



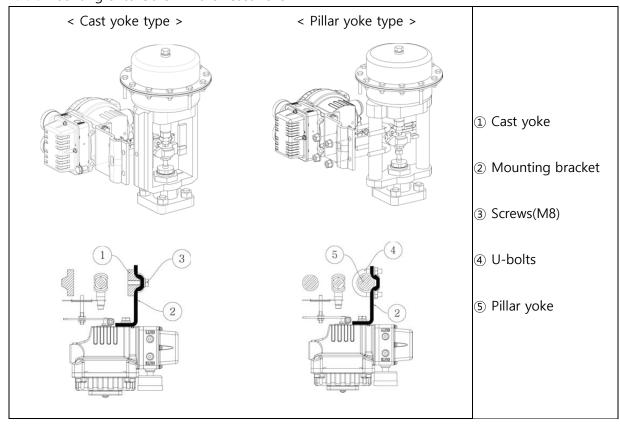


Make sure that the lever spring should be installed on the feedback pin guide lever when the small feedback lever A is used.

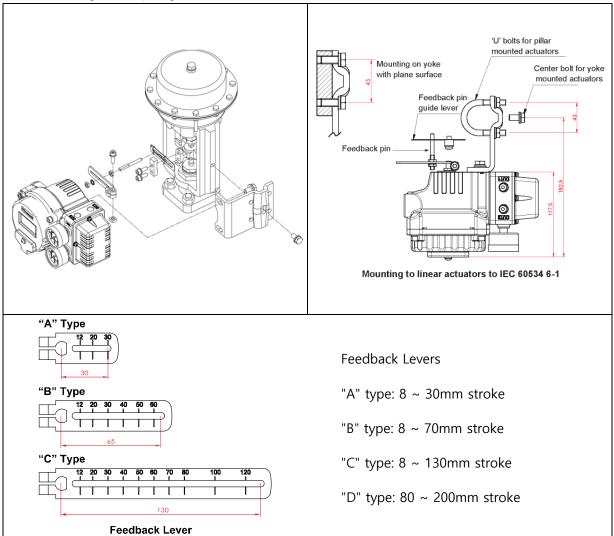
7.1.3. Mounting onto Cast Yoke or Pillar Yoke

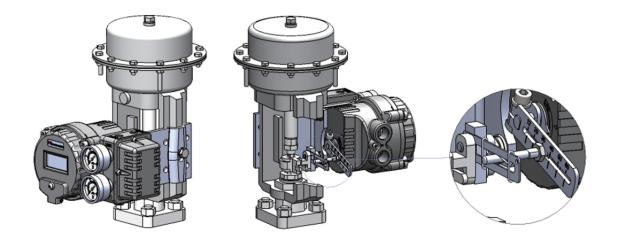


7.1.4. Mounting onto Other Kind of Cast Yoke

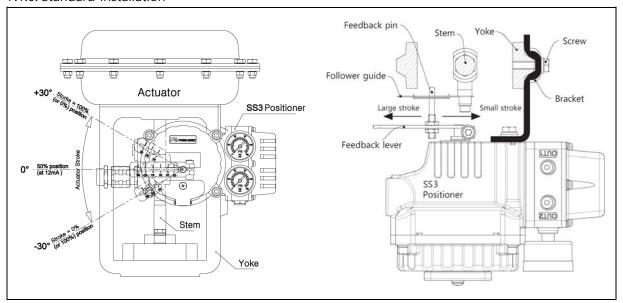


7.1.5. Mounting on Diaphragm Actuator





7.1.6. Standard Installation



- ① Supply air directly to the actuator, adjust the air filter regulator and set air when the valve reaches to 50% stroke.
- ② Install the feedback pin at around 30% higher point of the stroke indicated on the feedback lever than the required stroke of the control valve and fix with a screw tightly. For example,

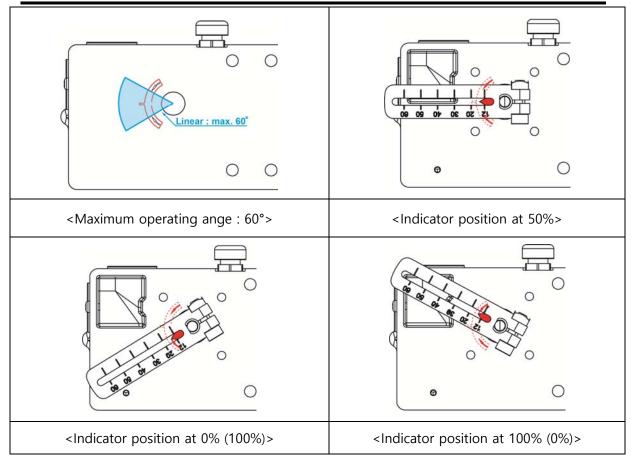
Control valve stroke	Stroke indicated on feedback lever
15mm	20mm
20mm	25mm
30mm	40mm

- ③ Install the feedback lever horizontally at 50% stroke position.
- ④ If the feedback lever is not installed horizontally, move the mounting bracket up and down little by little so that it can be positioned horizontally.
- 5 Fix the mounting bracket with screws (M8).
- 6 Connect air lines between the SS3L positioner and the actuator and supply air to the positioner and perform auto-calibration by pushing Mode button for 5 seconds.
- \odot The operating angle from 0% to 100% stroke should be within the range of ±30°. In case of the over-range of 30°, move the valve stem pin to left or right and make the SS3L positioner stay within the operating angle of ±30°.



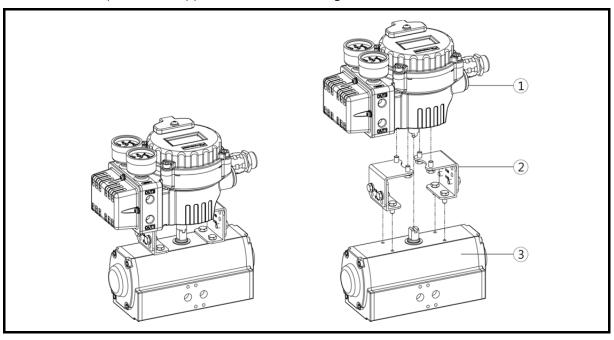
Make sure that the SS3L positioner works within the operating range of $\pm 30^{\circ}$. See the below pictures. Otherwise, the error message of 'MONT' appears on LCD and the autocalibration process fails. Take action as advised in the above ② and get the SS3L positioner feedback lever positioned horizontally at 12mA (50%).





7.2. Mounting onto Rotary Actuator

7.2.1. The SS3R positioner supports NAMUR mounting standard (VDI/VDE 3835, IEC 60534-6-2).

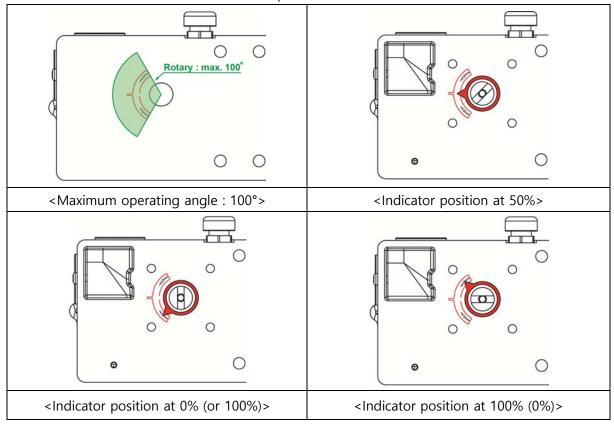


- ① SS3R positioner
- ② Multi-size bracket
- 3 Rotary pneumatic actuator

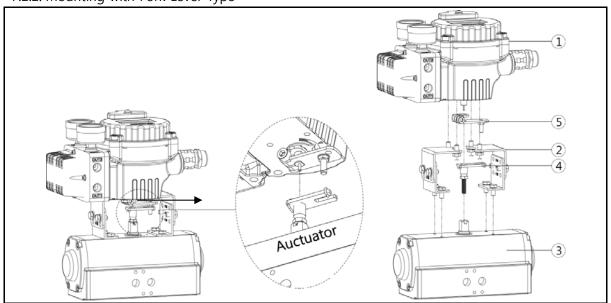
- ⓐ Assemble the multi-size bracket to the SS3R positioner with 4 pcs M6 screw. The multi-size bracket is assembled for 80x30x20mm as standard at the factory. If you have other size bracket, see '7.2.4 Re-assembling Multi-size Bracket according to Rotary Actuator'.
- (b) Mount the SS3R positioner onto the rotary pneumatic actuator with 4 pcs M5 screw.
- © Connect air lines between the SS3R positioner and the rotary pneumatic actuator.
- @ Perform auto-calibration by pushing MODE button for 5 seconds.



Make sure that the SS3R positioner works within the operating range indicated on the bottom. See the below pictures. Otherwise, the error message of 'MONT' appears on LCD and the auto-calibration process fails.



7.2.2. Mounting with Fork Lever Type

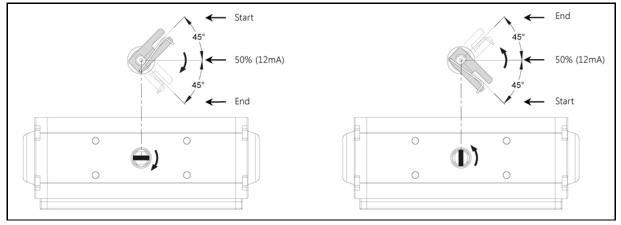


- ① SS3R positioner
- ② Multi-size bracket
- ③ Rotary pneumatic actuator

4 Fork lever

⑤ Positioner feedback lever

7.2.3. Position of Fork Lever

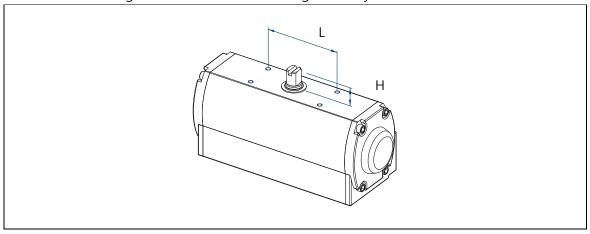


Clockwise movement

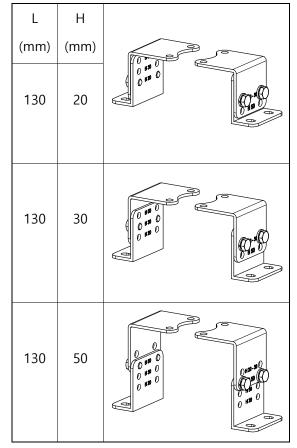
Counter-clockwise Movement



7.2.4. Re-assembling Multi-size Bracket according to Rotary Actuator



L (mm)	H (mm)	
80	20	
80	30	0 #9 0 0 #9 0 0 #9 0
80	50	





Check L and H on the actuator and re-assemble the multi-size bracket to fit your actuator mounting configuration.

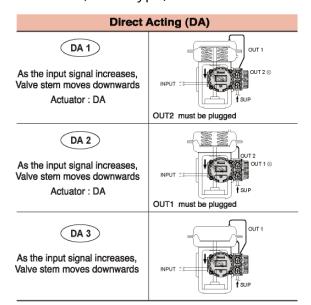
8. Air Connections

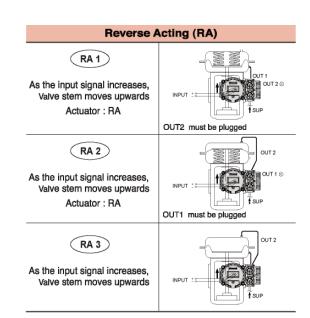
① Be sure to install the air filter regulator before the positioner.



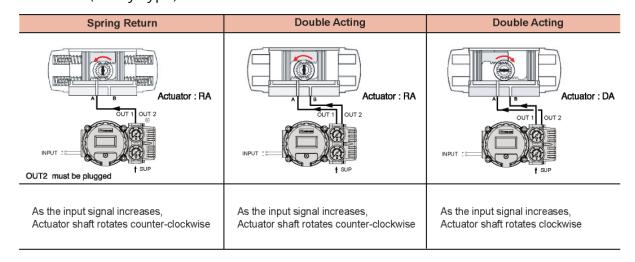
- 2 Supply air should not contain water, oil or moisture.
- ③ It is recommended to set a supply air pressure 10% higher than the actual operating pressure of the actuator.

8.1. SS3L (linear type)





8.2. SS3R (rotary type)

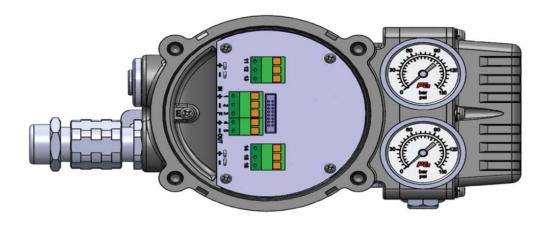


	Spring Return	Double Acting
Reverse Acting	Out1 : piped, Out2 : plugged	Out 1: piped to Actuator port A, Out 2: piped to Actuator port B
Direct Acting	Out1 : plugged, Out2 : piped	Out 1: piped to Actuator port B, Out 2: piped to Actuator port A

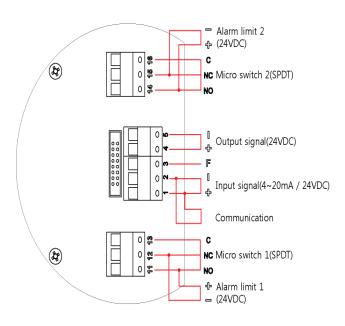
9. Electrical Connections



- ① Be sure to supply the rated voltage and current stated on this manual. Otherwise, it may cause a serious damage or malfunctions.
- ② Check polarity of + and exactly and connect wires.
- When it is necessary to open the positioner cover at a humid place, more attention is required. It may cause a serious damage or malfunctions.



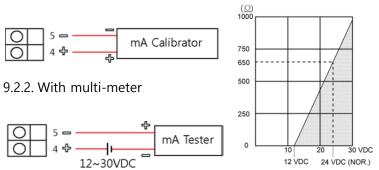
9.1. Terminal Block



1	+ 4-20mA Input signal	
2	- 4-20mA Input	
3	Ground	
4	+ 4-20mA Output signal	
5	- 4-20mA Output signal	
11	Software limit switch + (Alarm limit 1)	
12	Software limit switch - (Alarm limit 1)	
14	Software limit switch + (Alarm limit 2)	
15	_ Software limit switch (Alarm limit 2)	
11	Micro switch 1 NO	
12	Micro switch 1 NC	
13	Micro switch 1 COM	
14	Micro switch 2 NO	
15	Micro switch 2 NC	
16	Micro switch 2 COM	

9.2. Measuring Output Signal

9.2.1. With mA loop calibrator



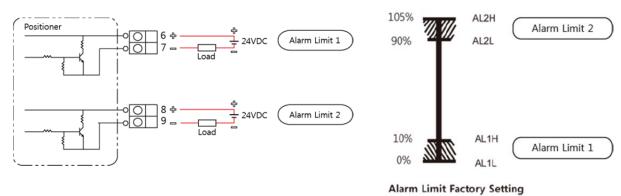
Position Transmitter Specifications			
Output signal	4 – 20mA, 2-wire		
Power supply	12 – 30 VDC		
Output current limit	30mA DC		
Linearity	±0.75% F.S		
Operating	-20 ~ +80℃		
temperature	-20 · +00 C		



Zero and span of position feedback (4-20mA output signal) are set automatically during auto-calibration process.

Transmitter Load Limitation

9.3. Wiring 24VDC Software Limit Switches





24VDC should be supplied for software limit switches.

9.4. HART Connection



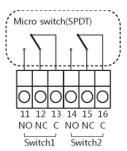
Note that wires for HART communication should be connected to terminals No. 1 and No. 2 together with wires for input signals. For reference, there is no distinction in + and – between HART wires.

9.5. Profibus PA / Fieldbus Connection



Make sure of + and - when connecting wires.

9.6. Wiring SPDT Micro Switches



Micro Switch Specifications			
Туре	SPDT		
Rating code	10.1A @ 250 VAC		
Operating temperature	-25 ~ +85℃		

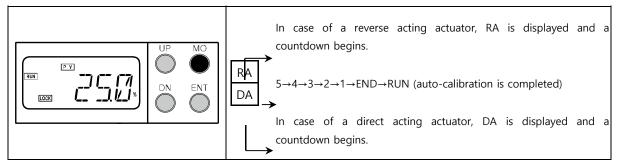


10. Quick Auto-Calibration

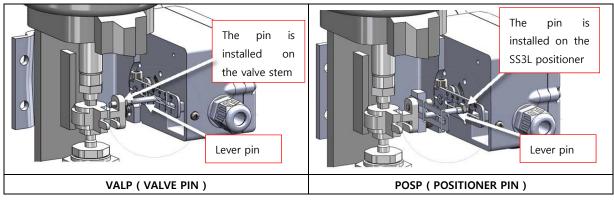
10.1. Quick Auto-Calibration

Supply 4-20mA input signal and push the MODE button for 5 seconds, the auto-calibration process will start.

SS3L / SS3R Series



- ① It may take a longer time according to sizes of the control valve and the actuator. Generally, it will take 2-3 minutes with the standard size valve and actuator.
- ② If "MONT" is shown with the linear type SS3L positioner during an auto-calibration process, please make sure that the feedback lever is positioned horizontally at 50% open or close (See 11.4.6). Otherwise, please mount the SS3L positioner again.
- In case of the linear type SS3L positioner, "VALP / POSP" is shown as below. Please choose either VALP or POSP within 6 seconds by pushing the UP/DN button. Otherwise, "VALP" is set as standard.



M

Note that if there is a difference between a selection of "VALP" or "POSP" and an actual installation of pin, it may cause a poor linearity.

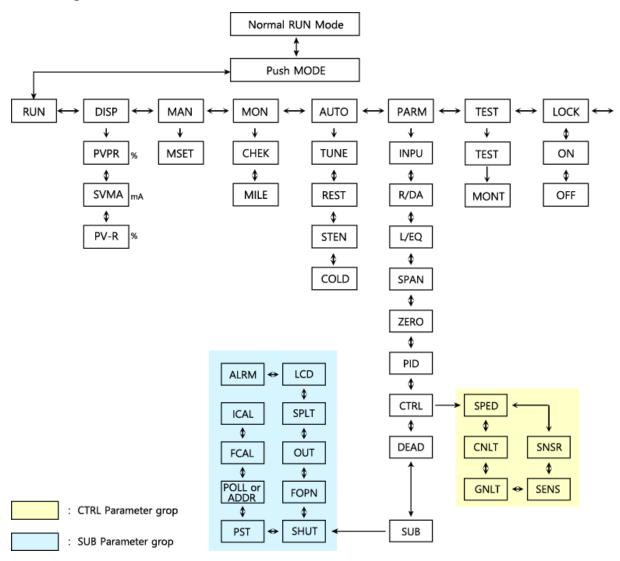
10.2. Checking the Ambient Temperature



Keep pushing ENTER button, an ambient temperature surrounding the positioned will appear. Note that this ambient temperature appears only while pushing ENTER button.

11. Description of Parameters Flow

11.1. Diagram of Parameters





Note that the PST function (Partial Stroke Testing) is loaded at the factory on demand only when requested.

11.2. Main Parameters

Ref.	Parameter	Description	Function	
	DISP	DISPLAY	changes the LCD display mode	
	PVPR	PV % value	shows the current position by $\%$	
11.4.2	SVMA	Input signal mA value	shows the input signal by mA	
	PV-R	PV % value (reversed value)	shows the current position by % in a reverse way (Ex. PVPR – 10% \rightarrow PV-R – 90%)	
Ref.	Parameter	Description	Function	
11.42	MAN	MANUAL	operates the valve manually	
11.4.3	MSET	MANUAL-SET	operates the valve manually	
Ref.	Parameter	Description	Function	
	MON	MONITOR	checks the current status of the positioner	
11.4.4	CHEK	ERROR CHEK	checks the errors occurred to the positioner	
	MILE	Runtime	checks the total valve runtime	
Ref.	Parameter	Description	Function	
	AUTO	AUTO-SET	performs auto-calibration and return to the factory settings	
	TUNE	Auto-calibration	performs auto-calibration	
11.4.5	REST	RESET	returns to the factory settings	
	STEN	START - END	re-sets the position of Zero and Span	
	COLD	COLD START	re-boots the positioner	
Ref.	Parameter	Description	Function	
11.4.6	PARM	Sub-parameters	Please see the parameters on next page	
Ref.	Parameter	Description	Function	
	TEST	TEST MODE	tests the positioner	
11.4.7	MONT	Checking of mounting	confirms the mounting status of the positioner	

11.3. Parameters

11.3.1. Main Parameters

Ref.	Parameter	Description	Function	Default
11.5.1	INPU	Input signal	420mA or 204mA	420mA
11.5.2	R / DA	RA / DA	Reverse acting or direct acting	RA
11.5.3	L / E.Q	Characteristic	Linear, E.Q. % (1:25 or 1:50), Quick open or User set (17points)	Linear
11.5.4	SPAN	Span adjustment	0100%	100%
11.5.5	ZERO	Zero adjustment	099%	0%
11.5.6	PID	P-GN / I-GN / D-GN		Auto-set
11.5.7	CTRL	Control paraeters	See 11.3.2 CTRL	•
11.5.8	DEAD	Signal dead band	09.99%	0.3%
11.5.11	SUB	Sub-Parameters	See 11.3.3 SUB	•

11.3.2. CTRL - Parameters (speed control adjustment)

Parameter	Description	Function	Default
SPED	Response speed	01000	1000
CNLT	CONTROL LIMIT		AUTO
GNLT	GAP LIMIT		AUTO
SENS	SENSITIVITY		MIDD
SNSR	SENSOR SETTING		EXPA
	SPED CNLT GNLT SENS	SPED Response speed CNLT CONTROL LIMIT GNLT GAP LIMIT SENS SENSITIVITY	SPED Response speed 01000 CNLT CONTROL LIMIT GNLT GAP LIMIT SENS SENSITIVITY

11.3.3. SUB - Parameter

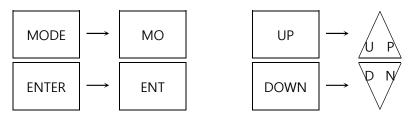
Ref.	Parameter	Description	Function	Default
11.5.9.A	SHUT	Shut-off	09.9%	0.3%
11.5.9.B	FOPN	Full-open	09.9%	0.3%
11.5.9.C	OUT	Output signal	420mA or 204mA	420mA
11.5.9.D	SPLT	Split range	412mA or 1220mA	420mA
11.5.9.E	LCD	Change of display position	FOR / REV	FOR
11.5.9.F	ALAM	Software limit low, high	AL1L / AL1H, AL2L / AL2H	010%, 90105%
11.5.9.G	ICAL	IN4M / IN20	sets the values in accordance with 4~20mA input signals	Factory setting
11.5.9.H	FCAL	FB4M / FB20	sets the values in accordance with 4~20mA output signals	Factory setting
11.5.9.I	POLL	HART polling address	015	0
11.5.9.J	PST	Partial stroke testing	checks a valve status	OFF
11.5.9.K	ADDR	PROFIBUS address	0125	126

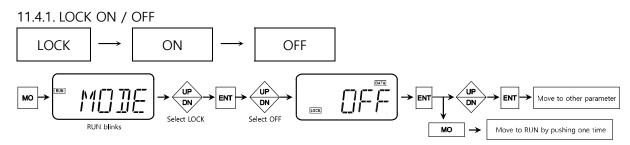


Note that the PST function (Partial Stroke Testing) is loaded at the factory on demand only when requested.

11.4. Setting of Main Parameters

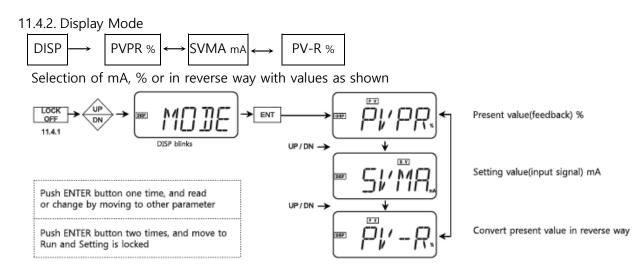
The following abbreviations will be used hereafter.







- ① LOCK ON : Saves all setting values.
- ② LOCK OFF : Be sure to LOCK OFF when it is necessary to read or change the selected parameters and the saved setting values.
- ③ Quick auto-calibration, Span, P-Gain can be carried out without LOCK Off (see "10. Quick Auto-calibration")





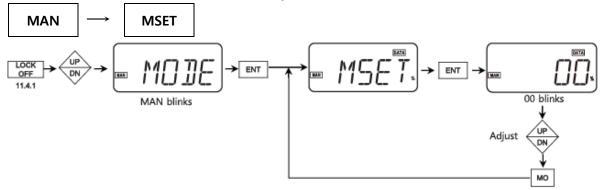


If PV-R is selected, the small point will blink as shown to the left.

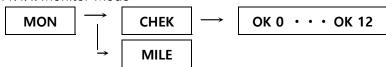
Present value(PV) or setting value(SV) is displayed with mA or %. Setting value stands for input signal. If a control valve is a direct acting type and it is necessary to see the feedback values in a reverse way, select PV-R.

11.4.3. Manual Mode (default: 0)

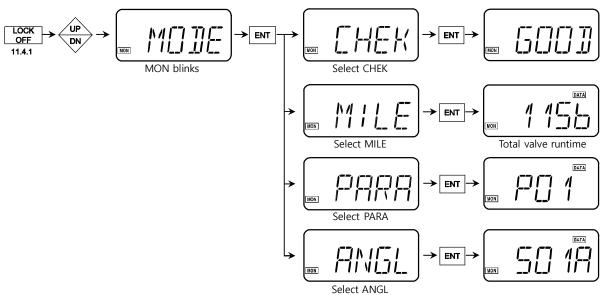
The valve can be moved to 0 - 100% manually.



11.4.4. Monitor Mode



You can check the error codes and a total valve runtime.





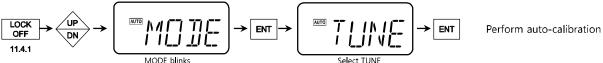
Number 1 in MILE corresponds to 10 hour. For example, if 1156 appears, it means that this valve has been working for 11,560 hours.

11.4.5. Auto-Calibration Mode



If necessary, initialize all setting values to the original values set after auto-calibration or return them to the factory setting values.

11.4.5.A. Performing Auto-Calibration

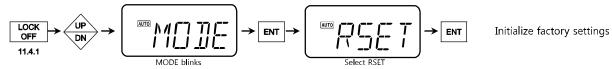




- ① Reverse acting (RA) is a standard factory setting. Even if air lines are connected wrongly by mistake, the SS3 positioner detects automatically and performs autocalibration for direct acting (DA).
- ② If the actuator doesn't work with 4-20mA input signal properly, change air lines of OUT1 and OUT2 with each other and perform auto-calibration again.
- ③ For a reverse acting type (RA), a countdown will begin like RA-5-4-3-2-1-END. For a direct acting type (DA), a countdown will begin like 5-RA-DA-4-3-2-1-END.

11.4.5.B. Initializing Setting Values (RESET)

All setting values return to the standard factory setting values.

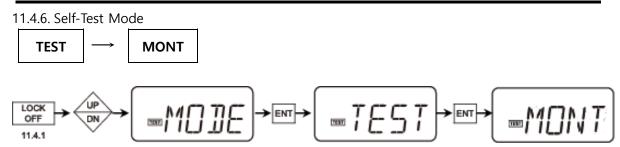


11.4.5.C. Re-adjustment of Zero & Span (STEN)

Only Zero and Span is re-set without changing other values set after auto-calibration.

11.4.5.D. COLD (Re-booting)

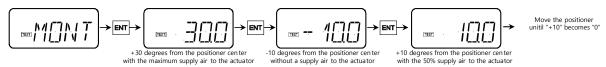
Restarts the program without changing any settings





• The current valve mounting situation is shown. If the value is far away from 0, the valve will suffer from a poor linearity and hysteresis. Move the positioner and try to reach closer to 0 for the best linearity and hysteresis.

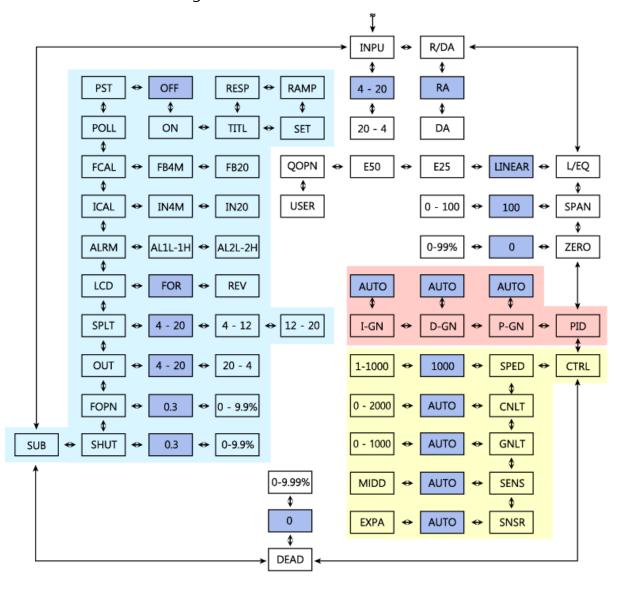
- How to set MONT



For information, on "MONT", the operating range $(0\sim10k\Omega)$ of the potentiometer is displayed.

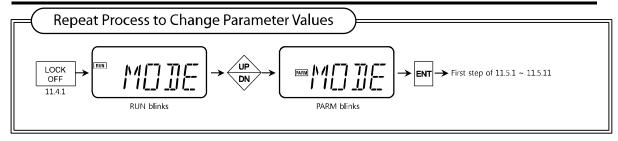
- Step 1: Select MONT and push the ENT button one time, and the valve will be fully open or closed and also the actual valve position angle will be shown.
- Step 2: Push the ENT button one time, and the valve will be fully open or closed and also the actual valve position angle will be shown.
- Step 3: Push the ENT button one time, and the actual valve middle position angle will be shown. It shows the middle position angle between two ends (fully open and closed) measured through the above procedures of Step 1 and Step 2. Move the positioner upwards or downwards so that the valve position angle can reach closer to 0. And fix the mounting bracket tightly.

11.5. Parameters Flow Diagram



The colored cells stand for the standard factory settings.

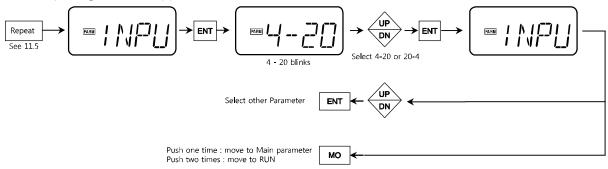
All setting values return to the standard factory settings if RESET begins.



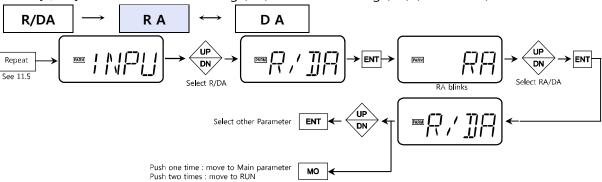
11.5.1. [INPU] Change of Input signal (default: 4-20mA)



It is possible to make the positioner respond to 20-4mA input signals optionally even though 4-20mA input signals are supplied.



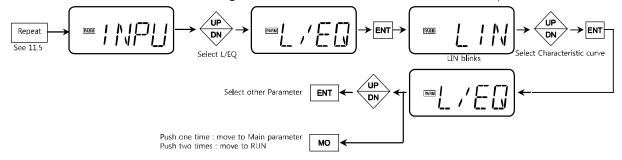
11.5.2. [R/DA] Selection of Direct Acting (DA) or Reverse Acting (RA) (default: RA)

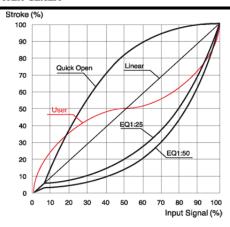


11.5.3. [L/EQ] Selection of Linear, E.Q.%, Quick Open or User Set (default: Linear)



The valve characteristic can be changed to Linear, 1:25 EQ%, 1:50 EQ%, Quick Open or User Set.

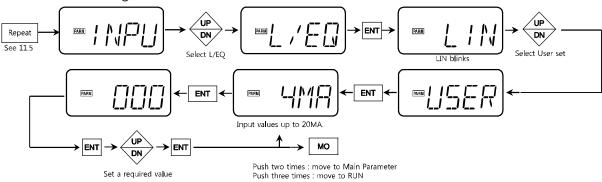




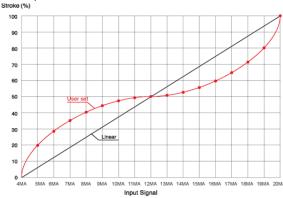
[2338]	Linear
FRANK	EQ% (1 / 25)
(MAN) E5[]	EQ% (1 / 50)
	Quick Open
	User set(17point)

User Set Value

- For the user setting,



Example 1)



Point	Parameter	Input Signal (mA)	Opening%			
		-	(set v	/alue)		
1 4MA		4mA	0	50		
2	5MA	5mA	20	30		
3	6MA	6mA	29	20		
4	7MA	7mA	35	15		
5	8MA	8mA	40	10		
6	9MA	9mA	45	6		
7	10MA	10mA	48	4		
8	11MA	11mA	49	2		
9	12MA	12mA	50	0		
10	13MA	13mA	51	3		
11	14MA	14mA	52	7		
12	15MA	15mA	55	11		
13	16MA	16mA	60	20		
14	17MA	17mA	65	30		
15	18MA	18mA	71	43		
16	19MA	19mA	80	60		

20mA

Example 2)

00													/
90													_
30													-
o									/				/
0												-/	_
0	П								Us	er Set			
0	V										\times		
0	- 1			<	Linear								
0		<u> </u>	\times						7				
0	j							$\overline{}$					
0	/												

20MA

100

100

Ex-2

Valve

Ex-1

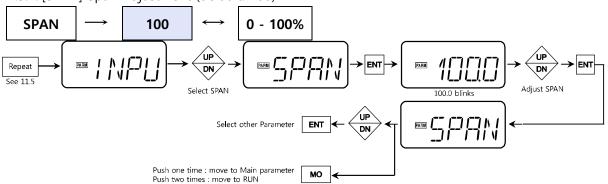
NOTE

- 1. This user setting has a linear characteristic as standard.
- 2. 5MA means % corresponding to 5mA.
- 3. Input all 4MA to 20MA for a required user set characteristic curve.
- ** If Shut Off option is set, the set value at 4mA is maintained during interval of the Shut Off setting value as shown in Example 2).

 The curve goes according the user set value after interval of the Shut Off setting value. (0.3% is the default value of Shut Off.)

 As Shut-Off is set to 5% in Example 2), the curve maintains by 50% from 4 to 4.8mA and moves forward according to the user set.

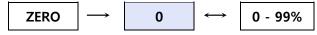
11.5.4. [SPAN] Span Adjustment (default: 100)



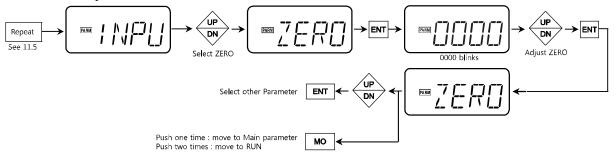


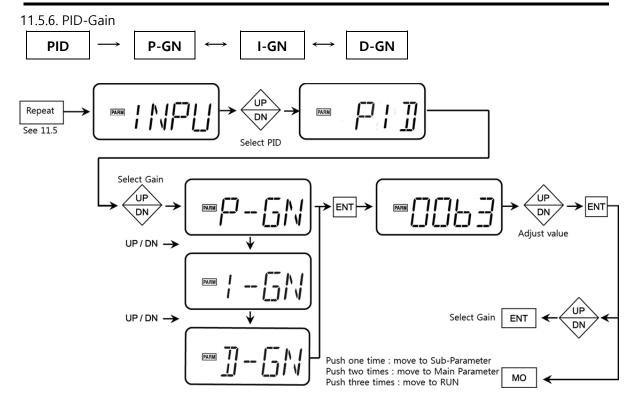
- ① Be sure to supply 20mA input signal before adjusting SPAN.
- ② Push ▼ DN button one time, Span will decrease by 0.1%. Keep pushing ▼ DN button, Span will decrease fast.
- ③ For a quick Span setting, push ▼ DN button for 5 seconds. (see 10.2)

11.5.5. [ZERO] Zero Adjustment (default: 0)



Zero can be adjusted to 0 - 99%.



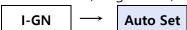


11.5.6.A. P-Gain (Proportional Gain)



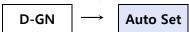
The micro-processor calculates P-Gain value during auto-calibration process in consideration of sizes of the valve and the actuator. If a hunting problem happens, decrease P-Gain value. If an oscillation problem happens, increase P-Gain value. P-Gain values are different according to the working conditions. In case of a small actuator, increase or decrease 5 to 10. In case of a big actuator, increase or decrease by 20 to 30.

11.5.6.B. I-Gain (Integral Gain)



As I-Gain is set automatically during auto-calibration process, it is not necessary to change manually.

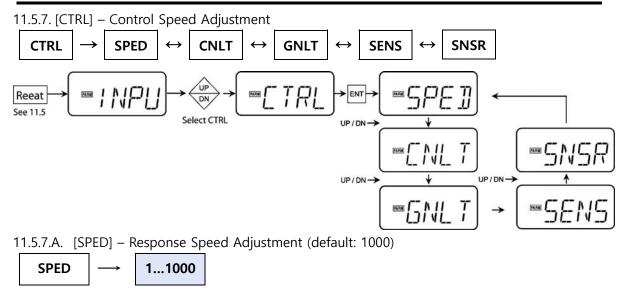
11.5.6.C. D-Gain (Differential Gain)



As D-Gain is set automatically during auto-calibration process, it is not necessary to change manually.

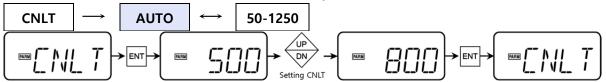


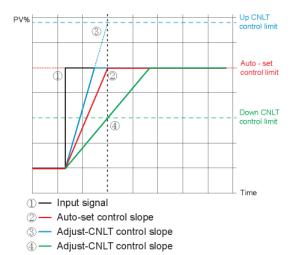
- ① Push MO button one time in order to move to ten figures or hundred figures.
- ② For a quick P-Gain setting, push UP button for 5 seconds. (see 10.3)



This is to adjust the response speed of the actuator. (Min: 1, Max: 1000)

11.5.7.B. [CNLT] – Control Limit (default: automatically-set)





CNLT is to limit a control range and set automatically during an auto-calibration process. When 0% - 100% input signal is supplied, a recognition range of the positioner is settled according to CNLT.

If CNLT is increased as shown in Graph 3, a control speed can become faster but a hunting problem can happen. If CNLT is decreased as shown in Graph 4, a control speed can become slower but the positioner works more stably.

CNTL can be adjusted by 100.

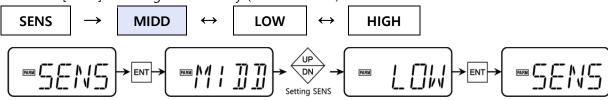
11.5.7.C. [GNLT] – Gap Control Limit (default: automatically-set)



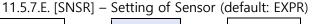
GNLT is to control a whole operating range. If the valve comes within ±3% of input signal, GNLT works with 1/2 value of CNLT for a safer control. In case that a hunting or oscillation problem happens around the position related to the input signal, a safer control can be accomplished by lowering GNLT.

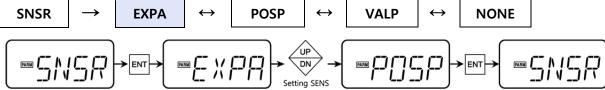


11.5.7.D. [SENS] - Setting of Sensitivity (default: MIDD)



This is to set a sensitivity of positioner. For a more stable control, set to HIGH with a big actuator and to LOW with a small actuator.





This is to change the setting of linear type feedback lever connection to the valve.

	Default	In case that the feedback pin guide lever is connected to the positioner feedback lever
PARIN NICHALL	No setting change	In case that the valve stem pin is connected to the positioner feedback lever

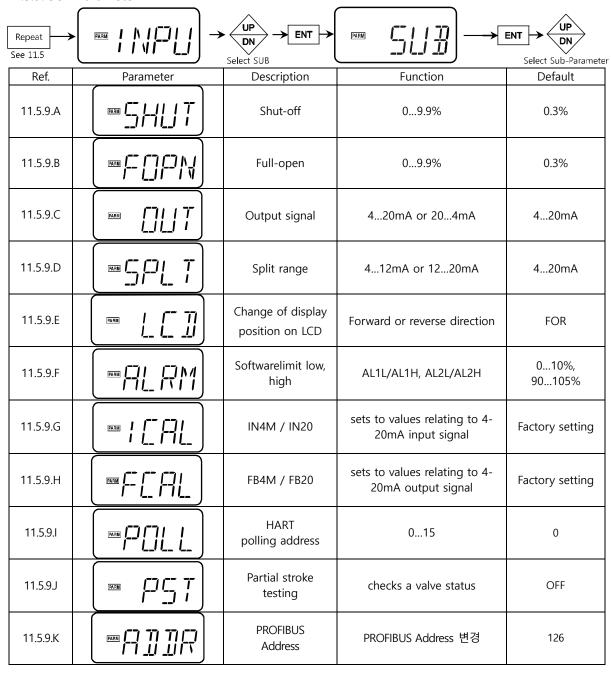
11.5.8. [DEAD] Setting of Dead Band (default: 0.3)

If there is a difference between Setting Value(SV) and Present Value(PV), adjust Dead Band to 0 - 9.99%.



0.3% is a standard factory setting. For reference, 0.30 corresponds to 0.3% and the maximum value is 9.99 % (9.99).

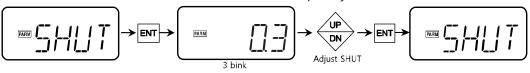
11.5.9. SUB Parameter



11.5.9.A. [SHUT] Valve Shut-off Control (default: 0.3)



It is a safety function to close a valve completely. And it is possible to change 0% to 9.9%. For reference, 0.1% means that the positioner responds to 0.016mA. Therefore, the standard value of 0.3% means that a valve is closed at 4.048mA completely.



11.5.9.B. [FOPN] Valve Full Open Control (default: 0.3)

The valve can be fully open manually. And it is possible to change 0% to 9.9%. For reference, 0.1% means that the positioner responds to 0.016mA. Therefore, the standard value of 0.3% means that a valve is fully open at 19.952mA.

11.5.9.C. [OUT] Setting of Output Signal (default: 4 - 20mA)

OUT
$$\longrightarrow$$
 $\boxed{4-20} \longleftrightarrow \boxed{20-4}$

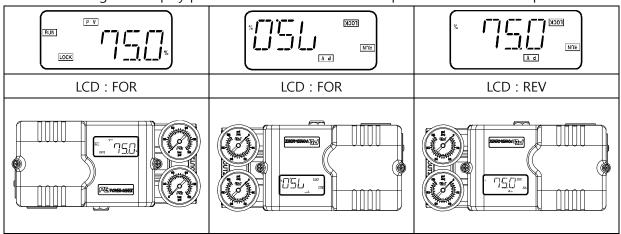
4 – 20mA is a standard factory setting. It's available to change to 20 – 4mA reversely.

11.5.9.D. [SPLT] Split Range Setting (default: 4-20)

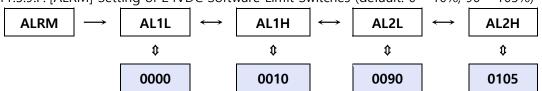
Split range can be set to 4-12mA or 12-20mA.

11.5.9.E. [LCD] Change of Display Position on LCD

LCD is to change the display position on LCD in case that the positioner is installed upside down.

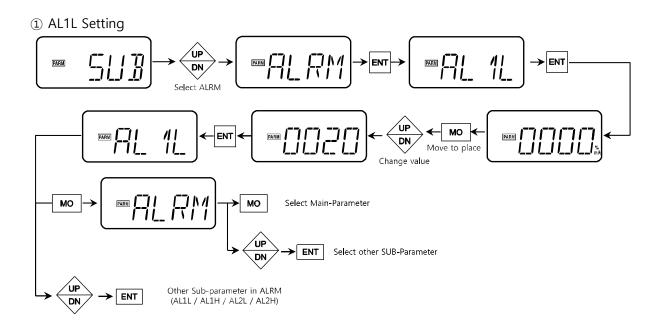


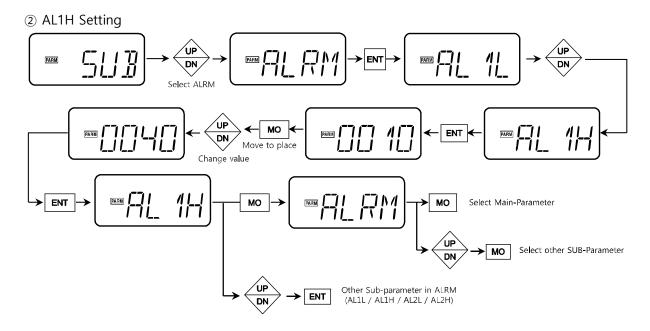
11.5.9.F. [ALRM] Setting of 24VDC Software Limit Switches (default: 0 – 10%, 90 – 105%)



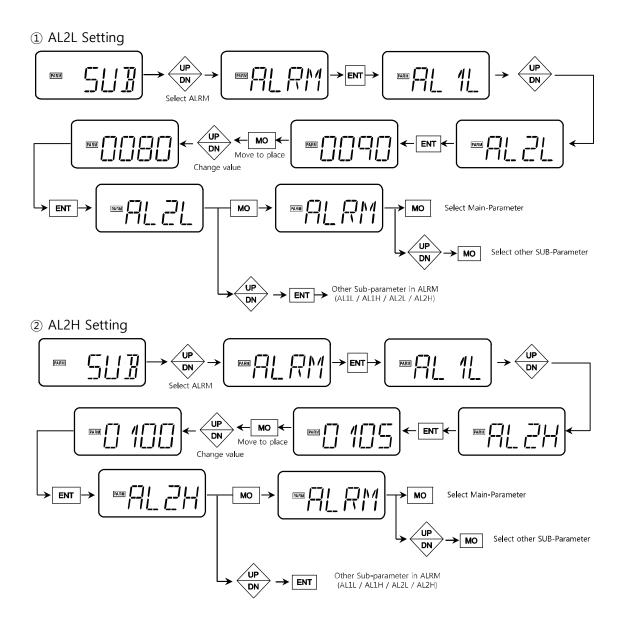
You can set an opening point or a closing point of a control valve. AL1 (L, H) is set to 0-10% and AL2 (L, H) is set to 90-105% from the factory as standard.

For example, see the below in order to re-set AL1 to 20 - 40% (AL1L = 20, AL1H = 40).

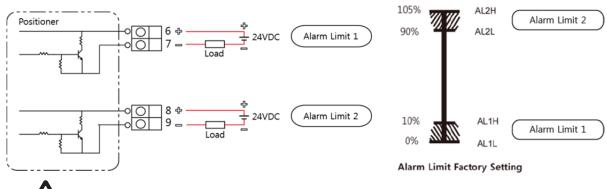




For example, see the below in order to re-set AL2 to 80 - 100%(AL2L = 80, AL2H = 100).



How to wire 24VDC software limit switches

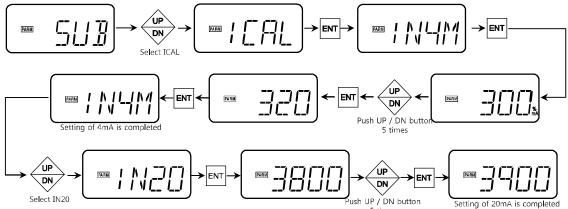


24VDC should be supplied for software limit switches.

11.5.9.G. [ICAL] – Setting of Input Signal (default: factory setting)

This is to match 4mA and 20mA input signals from a signal calibrator with the internal setting 0% and 100% of the positioner and save onto memory.

If 4mA output signal is measured as 4.2mA and 20mA output signal as 19.8mA with a signal calibrator on site, 4.2mA can be recognized as 0% and 19.8mA as 100% by re-setting with ICAL.



 \triangle

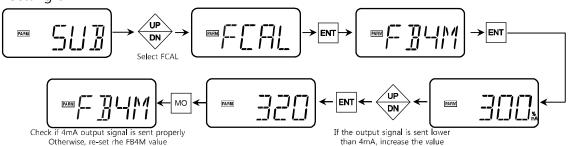
If ICAL is set at 4mA and 20mA, the middle output signals between 4mA and 20mA are set automatically. See [11.5.3 L/EQ] if it is necessary to change other characteristic curve.

11.5.9.H. [FCAL] – Setting of Output Signal (default: factory setting)

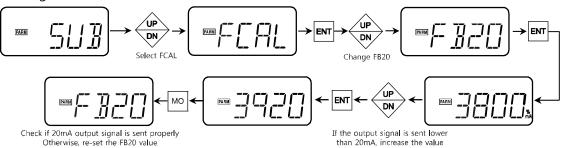
This is to re-set the 4 - 20mA output signals coming from the positioner.

The factory setting is that 4mA is sent at 0% and 20mA is sent at 100%.

<Setting of FB4M>



<Setting of FB20>



11.5.9.I. [POLL] - HART Communication Polling Address (default: 0)

POLL 0 ~ 15

This is to select one of HART communication polling address (0 \sim 15) on site. The default address is "0".

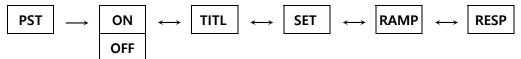


As an unexpected problem can happens during communication, try to select after disconnecting HART communication.

11.5.9.J. [PST] – Partial Stroke Testing (default: OFF)



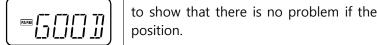
Note that the PST function (Partial Stroke Testing) is loaded at the factory on demand only when requested.



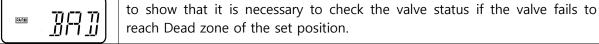
This is to move the valve periodically regardless of input signals and check the valve status.

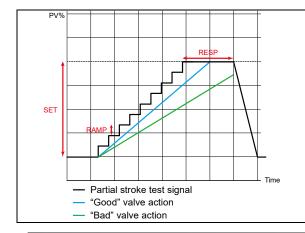
	Tarre periodically regardiess of input signals and entert the faire status.						
FARM T T	- to set the TEST time interval (default: '0024' – 24 hours) - Setting of '0000' shows the PST working status every 1 minute.						
FARM 55 T	 to set the moving point by % during TEST (default: 10%) Valve position > 50%: move to the deceasing direction Valve position < 50%: move to the increasing direction 						
	- to adjust a moving range per second (default: 1.0%/sec) - One of 1.0, 0.5, 0.25, 0.12, or 0.06%/sec can be selected.						
	- to adjust a waiting time that the valve follows after the test signal (default: '10' seconds)						
Even though 'Good' is shown if RESP is set too long the judgment point will not be good for the							

Even though 'Good' is shown, if RESP is set too long, the judgment point will not be good for the next comparison. Also, if 'Bad' is shown, RESP is set too low. Adjust RESP.



to show that there is no problem if the valve reaches Dead zone of the set







- It is possible to prevent the valve from getting stuck in the long term.
- Do not activate the PST function if it is not intended to use.
- The PST function is deactivated after autocalibration.



11.5.9.K. [ADDR] - PROFIBUS Communication Address (default: 126)

ADDR \longrightarrow 0 \longleftrightarrow 0 ~ 126

This is to select one of PROFIBUS communication address (0 \sim 125) on site. The default address is "126"



12. Maintenance / Service

12.1. Preliminary Check Points

12.1.1. Voltage

- The positioner commonly requires 4-20mA @ 24VDC for operation.
- Voltage drop (impedance): Without HART 8.7VDC (435 Ω @ 20mA) With HART 9.4VDC (470 Ω @ 20mA)

12.1.2. Flectrical Connections

Check polarities (+, -) of 4-20mA input signal definitely and make the electrical connections.

12.1.3. Pneumatic Connections (see 8.1, 8.2)

12.1.4. Supply Air Quality

A supply air should be definitely clean and compressed free of water, moisture or oil in conformance with IEC 770 and ISA-7.0.01.

12.2. Module Parts

- ① RTQ Coil Assembly (spare part No. 12)
- 2) Pilot Valve Assembly (spare part No. 5)
- 3 PCB Control Board Assembly (spare part No. 3)

12.3. Re-setting of Potentiometer (spare part No. 14a, 14b)

It is necessary to adjust a setting of potentiometer as below when a gear position is moved due to user's carelessness. For reference, $0\sim10\mathrm{k}\Omega$ potentiometer is installed into the SS3 positioner.

- ① Dis-install the electronic card from the SS3 positioner and make the markings on two gears match with each other.
- 2 Move the feedback lever to 50% position and adjust a potentiometer so that it can reach nearly $5k\Omega$.
- 3 Re-install the SS3 positioner onto the valve and re-perform auto-calibration.

13. Troubleshooting

13.1. Error Codes and Recommended Actions

If the positioner doesn't work properly and DATA on LCD blinks, try to take action as below.

DATA blinks

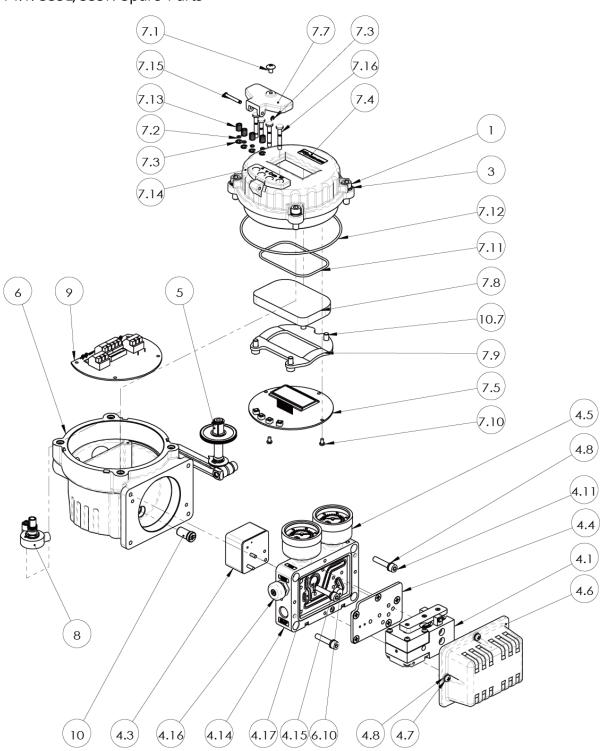


Error Code	Cause	Symton	Action		
CMLO	Low input current (3.7mA)	Data on LCD are shown too dim or	Re-check 4 – 20mA input signals.		
СМНІ	High input current (20.5mA)	too bright.	Re-crieck 4 – Zonia input signals.		
IGMI	Down Speed Long		The actuator is too big.		
IGMX	Up Speed Long	Slow operation	Use the air volume booster.		
H/RX	HART Rx Error	HART signal failure	Re-set and re-connect will be done after 2.5 seconds, but it is necessary to check the communication system in case of a continuous error.		
MONT	Operating angle out of range	MONT is shown during step 4 and an auto-calibration process is finished without completion.	Re-install the SS3L / SS3R positioner.		
LOTT	Bias Low	The valve is not closed or moves slowly.			
HITT	Bias High	The valve is not open or moves slowly.	Loosen a valve packing.		
FBFT	Feedback error (0 - 1%)	PM00 is shown at step 4 and an auto-calibration is finished without completion.	Defectiveness of potentiometer socket contact or PCB board		
FBSM	Feedback error (2 - 9%)	The operating stroke is too small and the valve doesn't work smoothly.	Re-install the potentiometer and increase the operating angle of the feedback lever.		
BAD	PST error	BAD is shown.	Check the valve or increase the response time of PST.		
PONT	Potentiometer Error	Problem of potentiometer	Check the potentiometer (Potentiometer Ass'y, Board)		
RTQ	Coil Error	Problem of coil	Check the coil assembly.		



14. Spare Parts

14.1. SS3L/SS3R Spare Parts





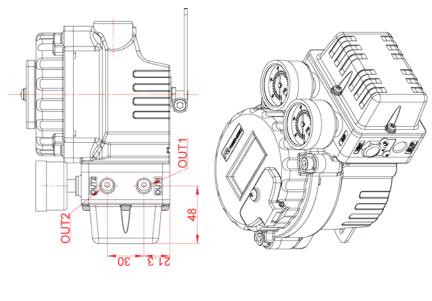
14.2. List of Spare Parts

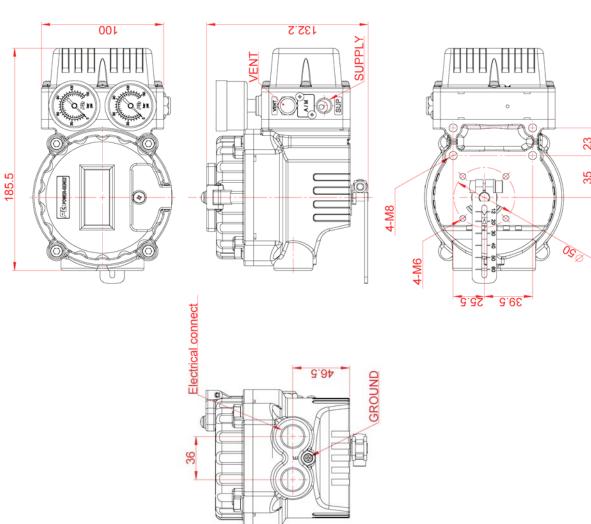
No.	Part No.	Description
1	S2CO-01	SS3 cover
2	S2BO-03	PCB control board cover
3	BOARD-37	PCB control board module
4	S2BO-08	Pilot valve cover
5	PILOT VALVE-6	Pilot valve module
6	S2BO-06	Body air line cover
7	S2BO-07	Air line O-ring
8	S2BO-01	SS3 body
9	RUB-52	Gauge block O-ring P10
10	S2BO-02	SS3 gauge block (G)
11	S2BO-02N	SS3 block (N)
12	TQ-SS3&3	RTQ coil module
13	S2TQ-02	RTQ coil cover
14	S2BO-09	SS3 potentiometer bracket
15	GEAR-11, SH-36	SS3 main shaft & gear
16L	LEVER-05 ~ 08	SS3 feedback lever
16R	SH-38	SS3&3 rotary feedback joint
17L	BR-12	SS3&3 linear bracket
17R	BR-13,14	SS3&3 rotary bracket
18	77	Cable gland PG16
19	79	Screw plug



15. Dimensions

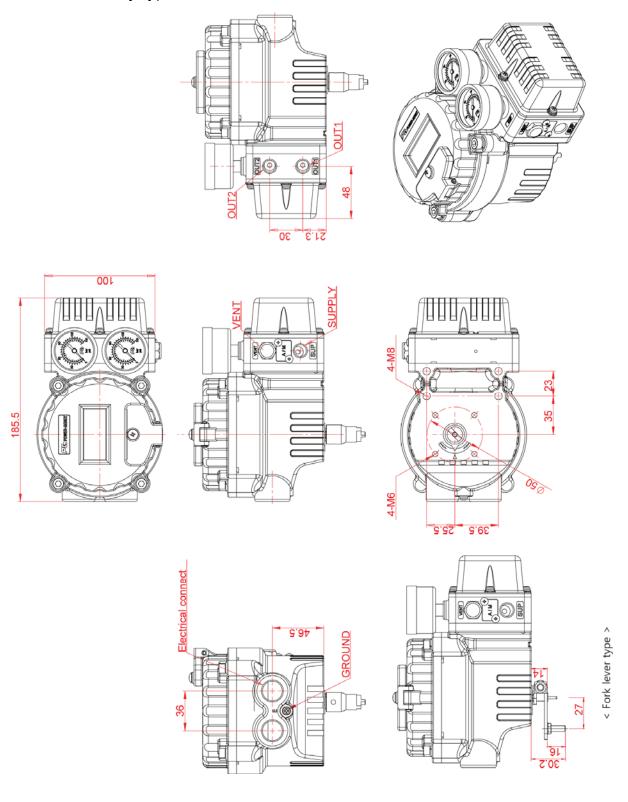
15.1. SS3L (linear type)







15.2. SS3R (rotary type)



Warranty

- 1. The warranty period of the product is 1.5 years after the product is shipped from Power-Genex in Korea.
- 2. For any failure or damage reported within the warranty period which is clearly our responsibility, a replacement product or necessary parts will be provided. This limited warranty applies only to our product independently, and not to any other damage incurred due to the failure of the product.
- 3. If a problem happens with the following reasons, please note that the reasonable repairing costs will be charged even during a warranty period.
- In case that customers retro-fit the products improperly without any instructions from Power-Genex
- In case that the products are damaged by a bad delivery, storage or handling beyond design conditions
- In case that the products are used beyond specifications
- In case that the products are damaged by an improper installation
- In case that the products are damaged by fire, earthquake, storm, flood, thunder, lighting, other natural disasters, riot, war, exposure to radioactivity
- 4. If maintenance is required, please contact distributors or Power-Genex directly. A proper and satisfactory customer service will be provided.



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Website : http://www.powergenex.com

E-mail: sales@powergenex.com

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